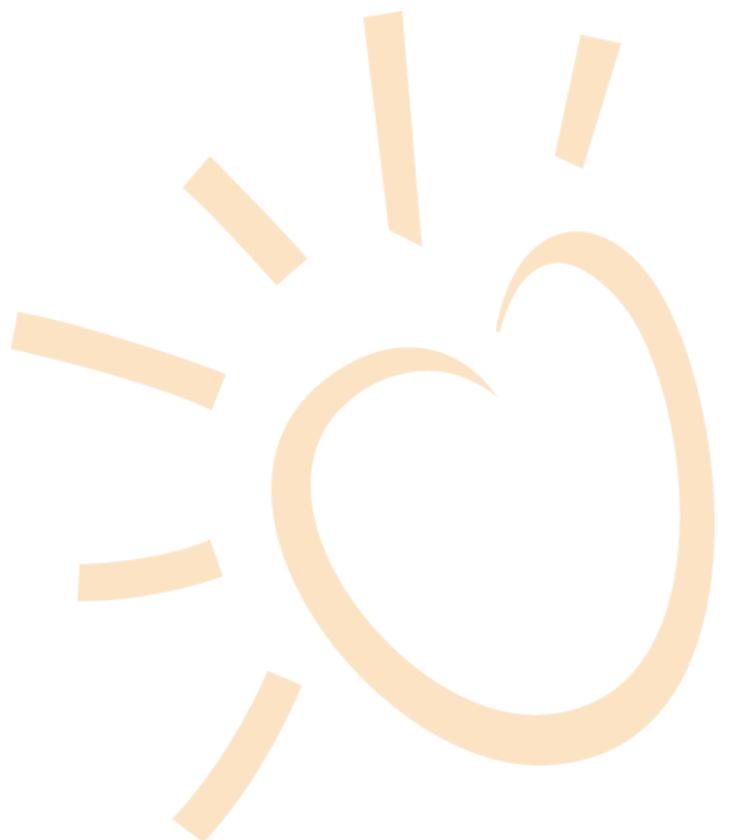


National Redress Scheme

Frequently Asked Questions

November 2019



Frequently Asked Questions

Q. In late 2018 OzChild’s Chief Executive Officer advised of the organisations intent to join the Redress Scheme in three-six months’ time. Has OzChild joined the Redress Scheme?

A. OzChild has not yet joined the Redress Scheme and is actively working with the Commonwealth Department of Social Services to complete the application process.

Q. When will OzChild join the Redress Scheme?

A. OzChild is actively completing the application process and met with Redress Scheme’s assigned Relationship Manager on 20 November 2019. It is anticipated the timeframe to complete the remaining application processes will become clearer following this meeting and the timeframe will be updated on the OzChild website.

Q. Why has it taken so long for OzChild to join the Redress Scheme?

A. The application process requires OzChild to identify detailed records of property addresses where care services have been provided since 1940. The gathering of this information has required investigation into archived records, including those held in the State Library of Victoria. In addition, OzChild has been required to report on the number of individuals (deidentified) in care during each decade from 1940 – 2010, also requiring significant research into archival records.

Q. Why isn’t OzChild listed as “intending to join” on the Redress Scheme’s website?

A. The list of institutions contained in the Redress Scheme’s website, including those listed “as intending to join”, only include institutions named in the Royal Commission into Institutional Responses to Child Sexual Abuse. OzChild was not explicitly named in the Royal Commission and is not included on the list for that reason. Nevertheless, OzChild is committed to joining the Redress Scheme and is currently completing the application process.

Q. How long will it take for a care leaver’s application to the Redress Scheme to be decided?

A. The Commonwealth Department of Social Services advise that “the time to assess every application will be different, depending on the circumstances”. The Department has, however, advised that indicatively the time for a decision will typically be months in lieu of weeks.

Q. Where can I get updates on OzChild’s progress towards joining the Redress Scheme?

A. The OzChild website provides the latest information regarding OzChild’s progress towards joining the Redress Scheme. Individual queries can made via email to redress@ozchild.org.au

