



# annualreport 2012

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## our mission

Set within the framework of the United Nations Convention on the Rights of the Child, OzChild's mission is:

protecting  
and building  
futures

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## our purpose

Our purpose is to improve the quality of care, life opportunities and status of children by:

- taking or initiating action to protect or enhance the rights of children;
- providing or enabling direct services, through a variety of disciplines, for the benefit of children; and influencing decisions or actions of individuals, organisations and governments, where relevant to children and their families.

## About OzChild

Every child has rights - observing these rights and ensuring the safety and protection of our children is at the heart of OzChild's work. For more than 160 years OzChild has been protecting the rights of Australian children and making sure they have the best opportunities for a brighter future.

The children we work with are often abused, vulnerable and disadvantaged and it is our role to protect them, nurture them, develop them and give them a voice.

Our programs range from foster care for children aged 0 – 18 who can no longer live at home; services for children with disabilities; support such as counselling for families experiencing difficulties; respite for families whose children often have complex needs; education and development programs and scholarships for disengaged and underprivileged youth.

## United Nations Convention on the Rights of the Child

OzChild is committed to the United Nations Convention on the Rights of the Child – the rights listed below are taken from the Convention

### Every child has the right...

- to be safe
- to be free from all forms of violence
- to an education
- to be protected from sexual exploitation and abuse
- to special care and support if they are disabled
- to play
- to survive and develop healthily
- to not be discriminated against
- to special and proper care if they cannot be looked after by their family
- to be protected from exploitation
- to have their rights respected, protected and fulfilled
- to develop their own personality, talents and abilities to their fullest
- to an adequate standard of living
- to have their views respected

*It is our job to protect these rights*

about OzChild





## President's Report

All children have rights. This very simple statement underpins everything OzChild is and does. We believe that all children should not only have access to the basic rights of food, shelter and education, but in a country as wealthy and developed as Australia they should have every opportunity to not only grow but thrive.

Sadly in Australia not all children are born into equal circumstances – not all children are safe and free from violence and abuse, not all children have the opportunity to benefit from education, not all children are free from disability and not all children are given the opportunity to shine. OzChild works to give every child an equal opportunity.

This year saw significant change and growth for OzChild. The long and rich history of the organisation was celebrated with 2011 marking the 160th year of OzChild providing vital services to Australian children. It seems only fitting that in such an auspicious year OzChild would embark on one of its most marked expansions to-date, extending its reach into the Western Districts of Victoria, specifically Warrnambool, Hamilton and Portland.

This expansion was realised when OzChild was appointed the provider of a number of services in the Western Districts by the Federal Department of Families, Housing, Community Services & Indigenous Affairs. The services, which had been previously operated by Community Connections Victoria (CCVL), were up for tender when CCVL ceased operating in June 2012.

The decision to expand was made after extensive analysis and evaluation by the Board. There were major time constraints in effecting due diligence; the Board and senior management team worked extremely hard during

this pressurized period and I would like to thank them for their heroic efforts in this matter.

Ultimately preserving crucial services for the local community was fundamental to our decision to take on these services, which primarily focus on working with children and families to manage difficult and complex circumstances such as family separation and disability.

It was seen by the Board that these services clearly aligned with the mission of the organisation and corresponded with OzChild's model of offering multidisciplinary and culturally aware programs that strengthen the potential life opportunities of Australian children and young people.

From the viewpoint of strategic direction this expansion extended OzChild not only geographically but also into important new working relationships, as well as growing the organisation in influence and value. Growth is essential for our effectiveness and very survival, this past year has seen smaller agencies forced to shut their doors. Sustainable independence is the best defence against variable government policies and economic conditions.

The Board also re-affirmed this year the long-term strategy of raising funds from non-government sources to support and enhance the work we do. The needs of the children and families we support are complex and ever growing and it is important that we are able to meet these needs beyond government funding.

I am incredibly proud of the staff we have at OzChild and their ongoing dedication to protecting and caring for Australian children, regularly going above and beyond to ensure the best possible outcomes for children and families.

This immense staff commitment is strongly championed by outstanding leadership across the organisation, in particular from our long-standing CEO, Tony Pitman. Tony has been a driving force behind the organisation's expansion and the architect of change in its philosophy. This change saw a focus on the needs of the child in a broader context – breaking down the silos that can often exist between programs and bringing all the needs of the child into

central focus, irrespective of which program can meet these needs. This philosophical shift was supported by a change in management and operational structure, which in turn had a further positive effect of the organisation's culture.

We are very fortunate, as you will see in Tony's report, to have an exceptional culture at OzChild. The annual staff survey and our industry reputation testify to this vital ingredient, one that attracts the best people and helps them work more effectively together in delivering our mission.

Finally I would like to express the organisation's immense gratitude to all the volunteers who work tirelessly to support our children. In particular our foster and kinship carers – the work you undertake on a daily basis is extraordinary. Carers come from all walks of life and varying circumstances – but the one thing binding them is their exceptional commitment to protecting and nurturing our children and making sure they have the best opportunity for healthy development.

Also among the OzChild volunteer body is my own committed group, the Board of Management. I would like to pay tribute to their dedication and constancy and thank them one and all for their time, wisdom and fellowship.

Change is inevitable over time and one of our wisest heads has resigned, Dr Jill Sewell, after a sterling 12 years service. As one of Australia's most prominent pediatricians her time is extremely valuable; OzChild has indeed been fortunate to have had so much of it over such a long period of time. Jill will always have OzChild near to her heart and we thank her for her outstanding contribution.

In many ways we wish that as an organisation OzChild didn't have to exist; that all children were protected, safe and had access to equal rights. Sadly this isn't the case – so until it is, the Board, management, staff, volunteers and carers at OzChild will work tirelessly to grow and strengthen the services we offer to ensure that all Australian children have the chance to shine.

**Christopher Ralph**  
President - OzChild



## CEO's Report

What an amazing year for OzChild! As outlined by our President, Chris Ralph, it has been a year of significant changes for OzChild. This includes a rural expansion, which allows us to bring our expertise and exceptional history of service delivery to the Western Districts of Victoria to support the needs of children in rural settings and those experiencing family law issues.

Various transformations this year underpinned OzChild's mission to improve the quality of care, life opportunities and status of children. With this in mind we embarked on a program of change to take a more holistic approach to the requirements of the children and families we serve.

The needs of children and families are not one-dimensional and are often unique to each family's circumstances. OzChild has a broad range of services and knowledge and it is our vision to not simply see the child or family as a client of one specific service, but to assess all their needs, ensuring that organisationally we meet these needs – no matter which program that comes from.

It sounds simple, however it is a method that goes beyond traditional industry practices and we are working hard to implement an approach that is holistic and looks deeper into ensuring all the needs of children are met.

In order to support such a shift in our service delivery we reviewed the organisation's management structure, resulting in a revitalised management and portfolio framework. Each senior manager is now responsible for a portfolio area across all service areas, ensuring we are always working towards meeting the needs of the whole child, not just the program.

Four portfolio areas were identified as foundational to our work;

- Advocacy, supporting healthy child development & the rights of the child.
- Extending our knowledge and best practice to others via research, journals, papers & conferences.
- Adjusting practice models for children with a disability to meet the changing funding and philosophy.
- Integrating services and identifying service gaps across our service range to improve effectiveness for each client.

Underpinning the portfolio areas are the Communities of Practice, which help facilitate the focus of working across the organisation and across disciplines.

Reinforcing our drive to meet all the needs of the children we support, a research project was undertaken to review the extent and nature of disability in children in OzChild's services. The aim of the project was to learn how different programs have included children with a disability, how program staff could learn from each other and how each service could be more effective in their work with these children.

Of the 521 children involved in the research project, a staggering 200 (38%) were found to have a disability. These findings will have significant ramifications on the way we work with children in all of our programs.

Firstly we need program models that take account of the skewed population and therefore high levels of disability across all programs – not just Disability Services. We also need program models that are flexible and able to respond to specific needs of children with a wide range of disabilities. We are working to share information and knowledge from Disability Services across all programs to assist staff to develop knowledge and expertise about disability. Staff however, need to have the time to work with children and families with additional needs and to bring the best of the whole agency's knowledge to help.

As an organisation we are committed to staff development and ensuring that staff are connected and understand the importance of the work we contribute to collectively. This year we began training for all staff on healthy child development to ensure that their practices with children are well informed of all the development needs beyond program outputs.

Organisational culture is something we pride ourselves on at OzChild. We recognise and appreciate the demands and complexity of the work undertaken by service staff. This makes it only more rewarding when staff reported in our recent outsourced staff survey, which had an 83.2% response rate, so overwhelmingly that OzChild is a great place to work. As part of the contribution to culture, staff also undertook seminars on 'respectful workplace practices' and leadership and supervision training was implemented for management staff.

The strength of OzChild's culture was echoed in an audit by The Department of Human Services (DHS). The outcomes of the audit were extremely encouraging with feedback that staff consistently described a positive and supportive culture and stated that there was a positive focus upon the work they undertook. There was also recognition of the commitment of staff to evidence based work, their professionalism and genuine care for all clients and their needs.

161 years supporting Australian children is such an incredible milestone and it is both humbling and heartening to reflect on the number of children OzChild has supported in this time. Over the years OzChild has undergone a number of transformations to be the finest agency it can be, with support and protection of children always central. Our commitment is to continue to question best practice, to change, develop and strengthen our services and to constantly challenge ourselves to ensure that we are best placed to protect, nurture and help Australian children develop healthily.

**Tony Pitman**  
CEO - OzChild

It takes a village to raise a child and in 2011/2012 OzChild was part of that village in the following ways:

272

foster care placements

572

referrals to foster care

320

children in foster and kinship care placements on any given night

3,444

counselling sessions provided through Shine Assist

60

students enrolled in our Community VCAL program

138

students participated in courses through our Registered Training Organisation

450

students were assisted by our School Focused Youth Services

\$25,901

provided in scholarships through A Chance to Shine

28

families were provided crisis intervention through Families First

400

families accessed telephone support via Child FIRST

117,000

hours of respite provided through Disability Services

20

disabled children supported in out of home care through Disability Services



Every child  
has the right  
to live in a safe  
and nurturing  
home

*'We owe our children, the  
most vulnerable citizens in  
our society, a life free of  
violence and fear.'*

**Nelson Mandela**

home based care





# Naomi

## Naomi

**When Naomi first came to live with her foster parents, Kim and George, she was eight years-old and was experiencing extreme anxiety, behavioural issues and had a very low sense of self-worth.**

Naomi and her six siblings had been neglected by their mother, not fed or clothed properly and had been terrorised by their mother's partner who subjected them to extreme trauma including physically assaulting their mother in front of them.

When Naomi first came to live with Kim and George she was experiencing extreme anxiety going to the toilet; 'she just held everything in'. Naomi told Kim 'a man tried to touch me' when she went to the toilet and that's why she didn't want to go. As a result, Naomi had developed a severe bowel blockage and was being stigmatised by kids at school. Kim and George slowly helped Naomi overcome her anxiety and retrain her dysfunctional bowel.

It was also discovered early on that Naomi had a slight intellectual disability, contributing to additional problems for Naomi at school. Naomi

Kim explained to Naomi that there are 'tummy mummies' and 'heart mummies' and that she was her 'heart mummy'. Sometime later, Naomi said she wanted Kim to be her 'tummy mummy' too, and announced that she 'would be born at 11.30', hiding under a blanket in bed next to Kim, emerging an hour later and declaring that Kim was now her 'whole mummy'. 'That's one of the most touching and rewarding experiences I've had as a foster mum.' Kim said.

That, she says, and when Naomi called her and George 'mum' and 'dad' of her own accord for the first time. The plan now for Naomi is to remain with Kim and George until adulthood as it has been determined that it is not safe for her to return to her parents.

Because of the importance of routine to Naomi's development, they were only able to go on their first family holiday in six years just recently and Kim says it was another highlight. They holidayed with extended family members over the Christmas break and Kim says Naomi 'just loved it... It gave her a real sense of belonging

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***"Kim explained to Naomi that there are 'tummy mummies' and 'heart mummies' and that she was her 'heart mummy'."***

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now attends a special education school where, although she is still exhibiting challenging behaviour, she is doing a lot better.

Kim says they've had great support from their OzChild case workers who visit them very regularly. 'The support has been second to none' she says.

Kim admits being a foster parent isn't always easy and can tug on the heart strings. The most challenging thing she says, has been 'not being able to answer some of Naomi's questions. When she first arrived she used to say 'how can you love me? You didn't give birth to me.' She didn't think she deserved to be loved because she hadn't really been loved before, let alone by a stranger.'

to be with people she knows she can rely on and who love her.'

Naomi says she has a home she loves, parents who love her and take care of her, a 'cool' bedroom with 'heaps of cool toys' and a family she belongs too.

She is now comfortable and happy at home with Kim and George, much more confident and doing much better at her new school.

As for Kim, she says their experience as foster parents has been overwhelmingly positive.

'We do it because we love it. Even when it's hard it's good' says Kim.



# Home Based Care (Foster Care)

## How We Help

**We help children who can no longer live at home due to neglect, abuse or family illness.**

Through our Foster Care Program and our Intensive Therapeutic Foster Care Program, a large number of dedicated, committed and nurturing foster carers open their homes and hearts to vulnerable children at all hours of the day and night. With our support and expertise, our foster carers help children begin to recover from the effects of abuse and neglect and ultimately have the opportunity to reach their personal potential.

## Key Highlights

**Key service statistics:** 571 referrals were made to Home Based Care and 272 out of home care placements were supported this year. On any given night 160 children were in foster placements.

## Key Programs & Services

**Foster Care Program** – OzChild's Foster Care Program is the largest in the Southern Region of Victoria. We provide full training and support to a large number of dedicated, committed and nurturing foster carers providing emergency care, respite care and long-term care for children from 0 -18 years who can no longer live at home due to neglect, abuse or family illness.

***This year on any given night we had up to 160 children in foster placements***

### **Therapeutic Foster Care Program (Circle Program)**

– We work in partnership with the Australian Childhood Foundation (ACF) and the Department of Human Services (DHS) to deliver a Therapeutic Foster Care Program that provides a therapeutic care environment for children who have experienced abuse-related trauma.

***This year we provided placements for 14 children through our Circle Program***

## The Year in Review

### **Innovating to raise awareness & recruit carers**

We launched a new foster parenting website and an innovative social media campaign. The 'This is What a Foster Parent Looks Like' campaign targeted specific demographic groups to raise awareness around the diversity of people who can be foster parents and assist OzChild to recruit more foster carers. The campaign resulted in the highest number of monthly enquiries in 18 months for the Foster Care Program. To find out more about our foster parenting website visit [www.fosterparenting.org.au](http://www.fosterparenting.org.au)

### **Advocating for the individual needs of children**

Advocacy for individual children and carers continued to be a key emphasis of our work, achieving many positive outcomes for children in out of home care. We were able to successfully negotiate for three indigenous siblings, who had been separated, to be placed back together with the same carer by developing a tailored care package that enabled the carer to work fewer hours so she could care for all the children. We also successfully negotiated a much needed modified vehicle for a carer household caring on a long-term basis for a child with significant disabilities, allowing the child to be included in all family outings.

### **Partnering with the Australian Childhood Foundation to enhance therapeutic support**

Our strong partnership with the Australian Childhood Foundation (ACF) continued this year. 120 carers have now attended therapeutic training delivered by the ACF as part of a strategy to ensure that children and young people in our Foster Care Program are given every opportunity for stability and consistency of care. In partnership with the ACF, we continued to employ a Therapeutic Specialist to provide additional support to the program including secondary consultation to the foster carer care team and schools.

*Home Based Care cont.*

### **Building capacity for supporting adolescents in care**

In line with our strong learning and development culture, we have focused this year on building our capacity for adolescent care via education and support for carers as well as the development of case management expertise. Our understanding of how the brain develops has significant implications for us in our work with traumatised children and young people – whose brains do not necessarily develop in the same way or at the same rate as children who are not exposed to trauma. As carers and workers supporting these young people it is essential that we have access to the knowledge, skills and tools to strengthen engagement with and care for these young people. This work will continue in 2013.

### **Leading the way in good practice**

This year has seen several staff present at conferences and have work published in industry publications including the Children Australian Journal and the annual DHS Good Practice: Statewide Snapshot Guide 2011. All of this work celebrates more publicly the excellent work done each day to make a difference in the lives of children and young people. It also places OzChild in the public arena to advocate and play a significant role in highlighting the many critical issues within the out of home care sector.

## Looking Forward

### **Partnering to support children's mental health and wellbeing**

We are looking forward to partnering with Bryan Jeffrey from Mental Health Training Service, in the year ahead. Bryan specialises in support for children in out of home care from a mental health perspective and our partnership will help broaden our tool-kit and our capacity for providing holistic support to children in care.

### **Thought leadership in cyber-safety for carers**

We have been developing an innovative cyber-safety guide tailored to the unique privacy and safety considerations for foster carers that was presented by Home Based Care team members at the National Foster Care and Kinship Conference in October 2012.

### **Recruiting high quality carers**

We will build on the success of our digital marketing campaign and foster parenting website in the year ahead. We will continue to invest in social media and digital strategies to raise awareness around the need for foster carers, the diversity of people who can be carers and ultimately continue to recruit high quality foster carers to our programs.

Every child  
has the right  
to develop their  
individuality,  
abilities and  
talents to  
their fullest

*"We, the ones who are  
challenged, need to be heard.  
To be seen not as a disability,  
but as a person who has,  
and will continue to bloom."*

**Robert M. Hensel**

disability services



# Joshua

## Joshua

**Joshua is a nine year-old boy who has been diagnosed with an Intellectual Disability and Autism. He is non-verbal and requires assistance with all personal care and constant close supervision both at home and at school.**

Joshua lives with his mother Molly who is from Serbia and his older brother, Jack. Molly suffers from Post Traumatic Stress Disorder (PTSD) as a result of the trauma she experienced during the Serbian War in the 1990s. She doesn't speak English, and her understanding of spoken and written English language is limited, so she's unable to advocate on her own behalf.

As a result of Molly's PTSD and her difficulties with language, she finds it very challenging to leave her home.

for Joshua to enjoy any outdoor activities. Molly's marriage broke down some time ago and since then she's been the sole carer for Joshua and his older brother, with no outside support.

Because Molly's unable to access support or to advocate for herself and her family, she reluctantly contacted the Department of Human Services (DHS) to say that she wasn't able to look after Joshua anymore and wanted to relinquish his care.

The family was referred to the OzChild Disability Services Recharge Program, which provides for 70 nights of family respite per year. Since then, Joshua has been matched with an experienced disability carer and Molly has also been linked with a number of other formal supports.

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***"Molly can't take Joshua out in the community because she can't manage his behaviour."***

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Molly's been taking anti-depressants for the last three years and says she finds it hard to function on a day-to-day basis.

Molly can't take Joshua out in the community because she can't manage his behaviour. The family lives in an upstairs apartment with no access to a garden or open space

As a result, Joshua has been able to continue to live at home with his family and is enjoying a much fuller and more active life with the support of his OzChild disability carer.

# Disability Services

## How We Help

**We provide a wide range of support to individuals and families through all stages of life. Disability Services strives to enable, support and encourage people to participate fully and equally within the community, creating various pathways and opportunities of their choice.**

## Key Statistics

**Key service statistics:** We have supported 20 young people through our Family Options out of home care program and provided 117,000 hours of respite.

## Key Programs & Services

**Out of Home Care –** Family Options - provides long-term, full-time, permanent alternative family care for children with a severe disability who can no longer remain with their families. The child's birth family is encouraged to maintain an ongoing role in the child's life.

***This year 20 individual children were supported***

### **Host Family Respite Care -**

involves matching a young person with a carefully screened and matched caregiver family. Our Recharge Program offers respite packages of either 35 or 70 nights per year, whilst the Interim Placement Program (IPP) offers short-term voluntary care in times of family stress for up to three months.

***This year these programs have supported over 50 families with regular respite***

### **Flexible Respite – Short Breaks -**

Flexible Respite offers an exciting range of recreation and camping programs for children and adolescents with a disability. Activities are age appropriate, fun and planned by our participants. Activities provide great opportunities to make new friends and explore what the local community has to offer in a supported way.

***This year 68 children were supported with flexible respite***

OzChild worked closely with the Department of Human Services (DHS) to identify the most effective care for these at risk young people and piloted two adolescent live-in carer households, which provide a wrap-around care team approach with therapeutic supports. These models have proven successful and we are working on a formal evaluation to ensure continued success for those involved.

We have plans to expand this approach in 2013 enabling us to provide ongoing and safe accommodation options for vulnerable and potentially homeless young people with a disability.

### **National Disability Insurance Scheme (NDIS) advocacy**

We have been actively involved in the NDIS consultation process, providing feedback on issues including eligibility and equity of access to supports under a NDIS.

We recognise that a market driven system may leave those with few resources or limited capacity to make informed choices open to exploitation if service providers are not regulated or screened appropriately. We therefore work alongside our families to ensure they have a good understanding of their own and their child's needs, as well as how to articulate these needs, such as the kind of questions they should consider when choosing a potential service provider.

## The Year in Review

### **Developing new models of out of home care and respite services**

The needs of young people looking for voluntary out of home care placements have significantly changed over the last five years.

OzChild has been acutely aware of the high support needs of families trying to manage with minimal supports into the teenage years. We have sought to develop new models of care that cater for an adolescent group who may be unusually violent; anti social; have attempted or threatened suicide; have significantly fragile health; have harmed or threatened to harm carers, siblings or workers and who often have been moved multiple times in placement as a result.

*Disability Services cont.*

### **Knowledge, thought leadership & advocacy**

OzChild is represented on the National Disability Services (NDS) Sector Reorientation Working Party and is a member of the NDS Research Committee.

OzChild staff presented at the NDS Conference on the Rights of Children and participated in OzChild's organisation-wide disability research project. The project is exploring the nature and extent of disability across six of OzChild's program areas and evaluating the care and support provided to children with additional needs. Preliminary research findings indicate staff and carers are achieving excellent outcomes for children with very severe disabilities.

We also contributed to the Victorian Equal Opportunity and Human Rights Commission (VEOHRC) inquiry into disability relinquishments "Desperate Measures", and supported families to participate in the inquiry.

### **Achieving important individual outcomes**

Our team members have helped achieve some extraordinary outcomes for individuals this year, from ensuring young people with exceptionally challenging behaviours are able to stay in school, to encouraging a young man to believe his dreams of representing his country in a Special Olympic sport are not out of reach, and a myriad of other simple but significant goals.

### **Innovating to hear the voices of young people**

We developed a working group of staff, carers and volunteers this year to consider the most effective ways of obtaining feedback from the young people we work with and developing relationships with them that enable us to hear their thoughts, feelings, needs and dreams for their future. We used iPad technology to support young people who can't talk to us directly, easy English and picture based feedback forms, drawings, poems, art therapy, life story work and events to enable the young people we work with to communicate their needs and thoughts with us.

In conjunction with Home Based Care and Family Services we committed resources to a youth engagement role that can assist us to progress this conversation between OzChild and the young people we work with and for.

### **Embracing all abilities**

We expanded some of our programs to take an 'all abilities' approach in which young people with a disability join in alongside their non-disabled peers who share a common interest or other bond. Our 'all abilities' approach is reflected in our All Abilities Choir, our Joining In Program and a number of our camps.

Paralympian Sam Bramham recently joined us as a Youth Ambassador to help connect young people with our core belief that disability does not mean 'no ability'. The message Sam will be promoting is something dear to his heart and reflects a fundamental question he has always asked - "WHY NOT?"

## **Looking Forward**

### **Western Districts**

Disability Services will provide information, respite and social support to families in the Western Districts of Victoria who have a child or young person with a disability. The program will offer young people the opportunity to enhance their social and emotional wellbeing through a range of activities.

The Western Region team will also become more involved in the NDIS in 2013 with the Barwon Region being the pilot site for Victoria. We are working towards having an increased OzChild presence in this area in 2013.

### **Therapy support**

We will be rolling out therapy services for young people with a disability in the broader community including psychology, occupational therapy, speech pathology, exercise physiology, social work and physiotherapy in the year ahead.

### **All abilities performances**

We are also looking forward to our All Abilities Choir performing at a Christmas Carols event this year with the Victorian Police band, Code One and participating in the Australia Day Parade.

### **Navigating a shifting disability environment**

Our hope is that we, as a team have been able to support our young people and families through the shifting sands of the disability sector and come along on the journey of community and organisational change in a way that is helpful, provides for real choice and maximises opportunities for young people with a disability.



Every child has  
the right to live  
in a family that  
protects them,  
where they can  
grow and reach  
their potential

*'Other things may change  
us, but we start and end  
with family'*

**Anthony Brandt, Author**

# family support services & kinship care

# The Johnson Family

## The Johnson Family

When Julie and Dave Johnson and their five children (Mary, 14; Paul, 12; Barry, 11; Jordan, 10; and Sandra, eight) were first referred to OzChild's Families First program they had been involved with Child Protection for 13 years and Mary and her siblings were at significant risk of being placed in out of home care.

The family had complex needs with two of the children repeatedly getting suspended and having difficulties with peers.

With Julie and Dave's relationship under strain and the home environment chaotic, all the children were experiencing significant negative impacts on their wellbeing and performance at school.

The main focus for OzChild was on engaging the family and working

Given their successful engagement with OzChild's Families First Program, the family was referred to OzChild's Intensive Therapeutic Program because it was felt the family could benefit from longer-term support.

### Making strides

Julie was enrolled in a six-month literacy program, which she completed and is re-enrolled for the second half of the year. The kids say they now all do their homework together around the dining table, testing each other on each other's work. They say Mum and Dad don't yell as much now either.

The children now attend school regularly and their peer relationships and behaviour has improved markedly, resulting in no suspensions this year.

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**"I can say now that we're a family, not individuals.  
We are not a drop-in centre for idiots. I'm being a mother now."**

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with them to set some goals, while improving the home environment.

It was discovered early on that Julie struggled with literacy making it difficult for her to record information about appointments. The OzChild Case Manager bought a picture-form calendar with stickers that could be used to indicate specific appointments. By picking different stickers to represent her practitioner and her Child Protection Case Manager Julie was able to remember and attend all her appointments.

Dave was also linked in with a volunteer who provided him with support and connected him to a local men's shed.

Julie and Dave are no longer reluctant for support, instead requesting and agreeing to ongoing support and Julie describes this period as being the 'happiest of her life' and 'a dream come true'.

'I can say now that we're a family, not individuals. We are not a drop-in centre for idiots. I'm being a mother now.'

'I know that I need to look after myself to look after my kids. I am more positive now and feel like I've got my life back.'



# Family Support Services & Kinship Care

## How we help

### **Strengthening families, to provide better outcomes for children.**

The work we do in Family Services promotes the safety and wellbeing of children and the support and empowerment of families. Through a range of programs, qualified staff and trained volunteers work collaboratively and respectfully with families to build upon their existing strengths, and to enhance and develop skills and coping strategies.

## Key Highlights

**Key service statistics:** 570+ families were supported by one of our family services this year. 570+ families were supported by OzChild alone in a three-way agency partnership to deliver Child FIRST in Frankston and on the Mornington Peninsula. 162 placements were supported, at any one time, by our Kinship Care Program this year.

## Key Programs & Services

**Child FIRST** – working in partnership with Anglicare and Good Shepherd Youth and Family Services we deliver an integrated entry for families needing support.

*This year Child FIRST workers provided telephone support to over 400 families and in-depth support to 170 families*

**Family Solutions** – this service supports highly vulnerable children and families with complex needs through an intensive therapeutic program providing shorter-term, but intensive support. The service aims to assist in resolving entrenched issues and making sustainable change within the family.

*This year around 100 families were provided with this intensive support*

**Families First Program** – a highly intensive, short-term crisis intervention program where children are at significant and immediate risk of being placed in out of home care. The service provides intensive family support of up to 10–15 hours per week for six to 12 weeks.

*This year 28 families were provided with support through this program*

**Volunteer Support Program** – provides a range of volunteer support services for families, caregivers, children and young people to provide mentoring, support and positive links to community.

*This year approximately 160 families and children were provided with volunteer support*

**Counselling Service** – This service allows us to provide short-term counselling support to children and families undergoing stress.

*This year almost 270 families and children were provided with counselling support*

**Kinship Care Program** – Our Kinship Care Program has a number of components and enables us to provide a wide range of support services to children and kinship carers where children are living with an extended family member or friend because they are no longer able to live with their parents.

*This year we provided support to around 138 children at any one time in statutory placements and around 24 children in non-statutory (informal) placements*

**Together Again Program (TAP)** – This innovative program assesses the potential for children to be returned home to their parents. Where the assessment does not recommend a return home we support appropriate long-term planning for children.

*This year 12 assessments were undertaken*

**Family Relationship Centres** – these are a series of programs run in the Western Districts of Victoria that support children and families going through a family breakdown. The programs include Regional Family Dispute Resolution, Children's Contact Centre and Post Separation Cooperative Parenting.



*Family Support Services &  
Kinship Care cont.*

## The Year in Review      Looking Forward

### **Hearing the voice of children**

To ensure our services are informed by the children we support, in 2012 we undertook two sessions to gather direct feedback from the children we work with. Children spoke openly about how their worker had helped their parents such as 11 year-old Simon, who said 'the worker spent a lot of time with my mum, who was sad all the time. Now she is happy and we play board games together. Mum really loves Monopoly.' All of the children said they really liked time with their case workers and wish that they had more time with them.

### **Working together to put children first**

Consistency of care is absolutely critical to achieving better outcomes for children. Recognising this, Family Services has for some years been providing support to carers and children from other OzChild program areas to help prevent at-risk care placements from breaking down. This referral process to Family Services has continued this year, with all placements successfully maintained.

### **Investing in volunteer support**

Recognising the importance of high quality volunteers in delivering many of our services we employed a dedicated staff member to assist with volunteer recruitment and retention.

### **Supporting Kinship Care placements**

Through OzChild's A Chance to Shine program and DHS funding we successfully sourced additional support to meet the unique needs of individual children within our Kinship Care Program.

### **Western Districts Family Relationship Centres**

Family Services will provide support services in the Western Districts through OzChild's Family Relationship Centres. The Family Relationship Centres provide information about forming new relationships, overcoming relationship difficulties or dealing with separation. Our work focuses around ensuring that the needs of children are not lost when parents separate and trying to protect children against the negative impacts of conflict between parents. These centres assist separating parents to work through parenting solutions encouraging a collaborative approach through mediation, which actively involves both parents.

We will continue to protect children by offering a safe and appropriately supervised centre for children during changeover of contact visits and will also work with families where there is a high level of conflict between separated parents which is affecting relationships with their children.

### **Research & thought leadership**

Throughout the coming year we hope to conduct research into the outcomes of our Families First and Intensive Therapeutic Support services. Such reviews and research enable us to measure outcomes and share our learnings to promote effective service delivery in the child protection services sector.

### **Kinship Care Program development**

Since the expansion of our Kinship Care Program in 2010, we have focused on developing a high quality support service to families and children and we are now looking forward to shifting from an establishment phase in our Kinship Care Program towards a more developmental phase in the years ahead while still providing high quality support services to children and carers.

Every child has  
the right to an  
education

*'Education is the most  
powerful weapon which you  
can use to change the world.'*

**Nelson Mandela**

education & training

# Kathy



## Kathy

Kathy is nine years-old and due to unfortunate family circumstances has been in the care of her grandmother since she was four. Her grandmother is on her own and manages on her Government pension.

Kathy enjoys school and has an excellent attendance record. Her teachers report that she is a high achiever and her results reflect the effort she puts in to her school work. Kathy is a very keen and talented

Previously the Department of Human Services (DHS) provided financial support for Kathy to attend her lessons but recently advised this support would no longer be available. When she found out that she might not be able to keep up her lessons, Kathy said 'I feel sad to think about not going to skating anymore.'

Seeing how sad Kathy was about not being able to keep up her skating lessons Kathy's grandmother, with

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**"Seeing how sad Kathy was about not being able to keep up her skating lessons Kathy's grandmother, with the help of Kathy's OzChild Case Manager, applied to OzChild's A Chance to Shine scholarship program,"**

---

roller-skater and has been skating for several years. For Kathy though, roller-skating is more than just a fun hobby – going skating helps her feel socially connected providing her with an important social outlet and sense of connectedness with the community. This has all had a positive impact on Kathy's self-esteem and social skills.

Kathy's grandmother is unable to afford to pay for Kathy's roller-skating lessons.

the help of Kathy's OzChild Case Manager, applied to OzChild's A Chance to Shine scholarship program. A Chance to Shine is an application-based program that provides funds to encourage and support young people with talent and potential.

Kathy was over the moon when her A Chance to Shine scholarship was approved – the scholarship of \$1,140 will enable Kathy to keep pursuing her passion and continue her skating lessons.



# Education & Training

## How we help

**We enhance life opportunities for children, young people and adults through education support and training.**

OzChild's Education and Training Services provide specialised education and personal development programs to children, young people and adults. Our programs help students with physical or psychological learning barriers to achieve their potential, while developing their confidence and ultimately improving their personal circumstances. Our youth programs and support services empower disadvantaged young people to imagine and plan different life pathways for themselves that they might otherwise not have considered or even thought possible.

## Key Highlights

**Key service statistics:** We supported almost 60 students through our Community Victorian Certificate of Applied Learning (CVCAL) program, 138 students through our Registered Training Organisation (RTO) and provided 3,444 counselling sessions through our *Shine Assist* program.

## Key Programs & Services

### **Community Victorian Certificate of Applied Learning (CVCAL) –**

Our CVCAL program delivers alternative education to students aged 15-18 who are disengaged from the traditional school environment, in a dedicated off-site learning centre. Delivered in partnership with a number of schools in Cardinia Shire, the program helps support young people to not only re-engage with education but also with the idea of belonging and contributing to the community through a vocational pathway.

***This year almost 60 students were supported through CVCAL***

### **Training and Consulting Services –**

Through our Registered Training Organisation (RTO) our Training and Consulting Services provides expertise and industry specific educational programs within the following sectors: community services, children's services and general education for adults.

***This year our RTO provided training to 138 students***

***Shine Assist*** – Provides counselling support for children and their families within the school environment to address the psychological and emotional wellbeing of children and young adults who meet the eligibility requirements through the Medicare Benefits Schedule for psychological support.

***This year 3,444 counselling sessions were provided through Shine Assist***

### **School Focused Youth Services (SFYS) –**

a joint initiative between the Department of Education and Early Childhood Development and the Department of Human Services, OzChild provides SFYS staff in the Gippsland region to foster positive school-community partnerships and programs for young people at-risk. The programs help develop resilience and wellbeing with staff working alongside school personnel and other agencies.

***This year 450 students were assisted through SFYS***

### **A Chance to Shine –**

OzChild's *A Chance To Shine* program gives financially disadvantaged children and young people the opportunity to reach their individual life goals. The program provides funds to encourage and support young people with talent and potential through education and pathways to careers, and to develop their unique talents and passions.

***This year \$25,901 in scholarships were made through our A Chance to Shine program***

*Education & Training cont.*

## The Year in Review      Looking Forward

### **Innovating to engage students and attract quality service providers**

We facilitated an innovative street art pilot project in collaboration with Melbourne Street Art to help engage disengaged students through our Community Victorian Certificate of Applied Learning (CVCAL).

We also implemented a state of the art electronic Medicare billing system for our Shine Assist school counselling program.

### **Working together to build awareness for at-risk adolescents**

OzChild's School Focused Youth Services' (SFYS) staff collaborated with Communities that Care on an awareness-raising campaign around adolescent alcohol consumption. This pilot program targeted regional areas of Victoria and Gippsland, recommending a safe alcohol consumption rate of 'zero' for under 18-year-olds.

### **Improving education and training facilities**

A permanent home for our Pakenham Community VCAL program was secured after an extensive 18-month search. Big thanks to construction company and OzChild partner Hickory who coordinated and funded the re-modelling of the new premises.

Our Registered Training Organisation (RTO) also moved to a new home in Frankston enabling an increase in student enrolments.

Nine Community Bank® branches of the Bendigo Bank are partnering with OzChild over the next two to three years to support and promote our CVCAL programs for secondary school students.

We are looking forward to rolling out our A Chance to Shine scholarship program to OzChild's new programs in the Western Districts this year so we can give more disadvantaged kids the opportunity to pursue their skills, talents and dreams.

Our RTO will introduce a new suite of professional development courses and workshops this year aimed at a broad audience seeking to further enhance their knowledge in child and youth development.

*The personal information we collect on this form will be used to track and manage financial accounts and for marketing purposes. This information may be disclosed to other members of the organisation or third parties who do things on our behalf where it is required or allowed by law or where you have otherwise consented. You can access the personal information we have collected, if we have retained it, by calling the organisation.*



# acknowledgements

**The work we do would not be possible without the incredible support of many organisations and individuals. We thank our loyal donors, supporters and volunteers who have given so generously in many ways, including making financial contributions, fundraising, donating products, knowledge or time, over the last financial year.**

## Our Patron

Alex Chernov AO QC Governor of Victoria

## Volunteers in the following areas:

- OzChild Board
- OzChild Committees
- Disability Program
- Disability Recreation Program
- Family Solutions
- Family Support
- Communities for Children
- Kinship Care
- Foster Care
- Great Connections
- Mornington Peninsula Family Support
- Opportunity shop

## OzChild Ambassadors

- Alan Evers-Buckland
- Andrew Pearce
- Andrew Thomas
- Beverley O'Connor
- Craig Regan
- David Impey
- Diana Barnett
- Frank Cetrola
- Greg Bate
- Mellissah Smith

- Michael Argyrou
- Norm Davidson
- Peter Kharsas
- Rob Goldstein
- Sarah Campbell
- Shane Delia
- Steve Cadden
- Terry Lee

## Government

- Australian Government Department of Families, Housing, Community Services & Indigenous Affairs
- Cardinia Shire Council
- Mornington Shire Council
- Victorian Department of Education and Early Childhood Development
- Victorian Department of Human Services

## Working Partnerships/Alliances

- Alannah & Madeline Foundation
- Anglicare
- Australian Childhood Foundation
- Centre for Excellence
- Communities for Children
- Communities that Care
- ForChildren
- Good Shepherd Youth and Family Services
- Hanover Children's Resource Fund
- Kids Under Cover
- Melbourne Street Art
- Partner schools - Pakenham, Lyndhurst, Cranbourne, Kambrya, KooWee Rup, Cranbourne East Secondary Colleges

## Corporate Partners

- Community Bank® branches of the Bendigo Bank - Lang Lang, Carrum Downs, Pearcedale, Beaconsfield District, Koo Wee Rup, Bunyip and District, Narre Warren South, Lakeside Pakenham and Tooradin & Coastal Villages
- Hickory
- Village Roadshow Limited

## Donors and Contributors

A special thank you to all those people and groups who so generously donated their time and money including:

- All schools that participated in Hair Gone Wild for OzChild
- All those who ran for OzChild in Run Melbourne
- All those who ran their own fundraising event for OzChild
- All who donated presents for our Christmas Wishing Trees
- Booran Holden
- BP Plumbing
- Coates
- Community Sector Banking
- Drummond Golf
- Excel Concrete
- Infinite Supplies
- Jasco Network Solutions
- Konstruct
- Make A Difference Office Supplies
- Mattadoor
- MC Labour
- NewsExpress
- Nivea
- Oakstone Bridge
- Omni
- Organisers and participants in Mods versus Rockers
- Prolac Painting
- Shine & Dine participants including Feature Set and the All Abilities Choir
- Thomas Duryea

## OzChild Unite

OzChild Unite is our business-to-business network, which collectively benefits business, children and the community - thank you to all our Unite partners:

- Becks Wiggins Stokes PL
- Bendigo Bank Pakenham
- Bensons Property Group PL
- Booran Holden
- Chatfield Air-conditioning & Electrical Services
- Garage Door & Gate Solutions PL
- Jasco Network Solutions
- Make A Difference Office Supplies
- Principal Partners
- Provincial Home Loans
- Stratum Communications
- CaseWare
- Teska Carson
- The Cartridge Family
- The Rufus Group
- Upstream Print Solutions
- Village Roadshow Limited

## Payroll and Community Giving

- Bosch Chassis Systems Australia P/L
- Booran Holden
- Charities Aid Foundation
- Cranbourne CWA
- CSIRO
- Decor
- Frank Catanuso, Lexicon Artwork
- International Flavours & Fragrances (Australia Pty Ltd)
- Maha Bar and Grill
- National Foods Limited
- Nutrimerics distributors – Jeanette St. Clair, Kim Parsons, Stacey Holland.
- Ritchies Stores Pty Ltd
- Table Matters & Morning Star Estate
- The 59 Club Australia
- Wendy Lewis, Guides Victoria

## OzChild Staff

- 'Looking After our Own'

## Grants

- Adult Community & Further Education (ACFE)
- Cassandra Gantner Foundation
- Commercial Eyes Pty Ltd
- DOG Foundation
- ForChildren
- Hickory Developments Pty Ltd
- Mornington Peninsula Shire
- Norma Foster Perpetual Gift
- Sandy Beach Centre
- State Trustees Australia Foundation
- Victorian Department of Planning & Community Development
- Winter Sports Australia
- Communities for Children

## Trusts

- ANZ Trustee Program
- Edith & Maurice Feitel Fund
- Estate of Edward Davies
- Estate of Henry Brough Smith
- Estate of John Lambrick
- Estate of Paul Edward Dehnert
- Harvey Patterson Fund
- Henry & Robert Taylor Charitable Fund
- Joe White Bequest
- Joseph Kronheimer Charitable Trust
- Morris Family Trust
- Murison Estate
- Thomas & Louisa Cowell Fund
- William & Bessie Lennox Trust

## Treasurer's Report

**OzChild's operating and endowment deficit for the year was \$21,775 compared to a surplus of \$649,605 in 2011. Total comprehensive deficit for 2012 was \$738,082 compared with a \$949,384 surplus in 2011. This year's deficit is primarily due to book value revaluation of our investment portfolio as of the 30 June 2012.**

Our total operating revenue was \$14.1m (\$15.2m 2011) mainly due to a \$1.6m reduction in government grants and subsidies. Other sources of income have increased including fee-for-service income \$2.7M, (\$2.2M in 2011); and donations and fundraising income from \$267,571 in 2011 to \$546,811 in 2012. We plan to build on this growth by further developing our marketing efforts and fundraising programs.

Net assets as of 30 June 2012 were approximately \$21M compared with \$21.7M in 2011. Current assets are \$6.2M compared with current liabilities of \$4.2M, giving a current ratio of 1.48 – indicating capability to meet payments as they fall due.

Our financial situation remains secure while continuing to deliver a suite of excellent services and proactively identify new programs that support children, youth and families.

On behalf of the Risk & Audit Committee, I would like to thank OzChild staff and in particular the Chief Operating Officer's team (finance & business) for their efforts throughout the year.

**David Fraser, CA**  
Treasurer - OzChild



# Statement Of Comprehensive Income

For The Year Ended 30 June, 2012

|   | 2012<br>\$        | 2011<br>\$        |
|---|-------------------|-------------------|
| <b>OPERATING REVENUE</b>                                      |                   |                   |
| Government grants and subsidies                               | 9,129,883         | 10,772,775        |
| Donations and fundraising activities                          | 546,811           | 267,571           |
| Investment income   | 1,423,817         | 1,547,062         |
| Fees for service  | 2,727,275         | 2,230,145         |
| Other income  | 309,966           | 371,348           |
| <b>TOTAL OPERATING REVENUE</b>                                | <b>14,137,752</b> | <b>15,188,901</b> |
| <b>OPERATING EXPENSES</b>                                     |                   |                   |
| Operational costs   | 11,740,393        | 12,554,508        |
| Bad Debts   | 41,803            | 12,802            |
| Fundraising costs   | 73,874            | 89,512            |
| Administration costs  | 1,931,528         | 1,592,458         |
| Finance costs   | 4,915             | 3,752             |
| Information technology costs                                  | 372,754           | 341,952           |
| Property costs  | 20,676            | 20,660            |
| <b>TOTAL OPERATING EXPENSES</b>                               | <b>14,185,943</b> | <b>14,615,644</b> |
| <b>OPERATING SURPLUS/(DEFICIT) FOR THE YEAR</b>               | <b>(48,191)</b>   | <b>573,257</b>    |
| <b>ENDOWMENT FUNDS REVENUE</b>                                |                   |                   |
| Profit /(loss) on sale of endowment properties                | -                 | -                 |
| Fair value gain on endowment investment properties            | 25,000            | 75,000            |
| Investment income (loss)                                      | 1,416             | 1,348             |
| <b>ENDOWMENT SURPLUS/ (DEFICIT)</b>                           | <b>26,416</b>     | <b>76,348</b>     |
| <b>OPERATING AND ENDOWMENT SURPLUS/(DEFICIT) FOR THE YEAR</b> | <b>(21,775)</b>   | <b>649,605</b>    |
| <b>OTHER COMPREHENSIVE INCOME</b>                             |                   |                   |
| Fair value movements on available-for-sale financial assets   | (738,627)         | 271,279           |
| Gain on revaluation of service properties                     | 22,320            | 28,500            |
| <b>OTHER COMPREHENSIVE SURPLUS/(DEFICIT)</b>                  | <b>(716,307)</b>  | <b>299,779</b>    |
| <b>TOTAL COMPREHENSIVE SURPLUS/(DEFICIT) FOR THE YEAR</b>     | <b>(738,082)</b>  | <b>949,384</b>    |

The surplus for the year includes non - operating endowment funds income/(loss) of \$26,416 (2011: Gain of \$76,348). The income from the endowment funds is available to be applied in accordance with the directions of each endowment towards the services provided by Children Australia.

This statement also shows Other Comprehensive Income which includes unrealised gains and losses on market based investments and service properties.



# Statement Of Financial Position

As at 30 June, 2012

|                                      | 2012<br>\$        | 2011<br>\$        |
|--------------------------------------|-------------------|-------------------|
| <b>CURRENT ASSETS</b>                |                   |                   |
| Cash and cash equivalents            | 1,796,302         | 3,047,582         |
| Receivables                          | 970,791           | 1,010,914         |
| Financial assets                     | 3,259,818         | 5,393,671         |
| Inventories                          | 22,264            | 22,264            |
| Other assets                         | 159,164           | 98,958            |
| <b>TOTAL CURRENT ASSETS</b>          | <b>6,208,339</b>  | <b>9,573,389</b>  |
| <b>NON-CURRENT ASSETS</b>            |                   |                   |
| Financial assets                     | 11,942,520        | 11,952,386        |
| Property, plant and equipment        | 5,617,459         | 2,297,083         |
| Endowment property                   | 1,700,000         | 1,675,000         |
| <b>TOTAL NON-CURRENT ASSETS</b>      | <b>19,259,979</b> | <b>15,924,469</b> |
| <b>TOTAL ASSETS</b>                  | <b>25,468,318</b> | <b>25,497,858</b> |
| <b>CURRENT LIABILITIES</b>           |                   |                   |
| Provisions                           | 3,291,808         | 3,076,593         |
| Loan                                 | 747,443           | -                 |
| Payables                             | 199,570           | 533,382           |
| <b>TOTAL CURRENT LIABILITIES</b>     | <b>4,238,821</b>  | <b>3,609,975</b>  |
| <b>NON-CURRENT LIABILITIES</b>       |                   |                   |
| Provisions                           | 240,082           | 160,387           |
| <b>TOTAL NON-CURRENT LIABILITIES</b> | <b>240,082</b>    | <b>160,387</b>    |
| <b>TOTAL LIABILITIES</b>             | <b>4,478,903</b>  | <b>3,770,362</b>  |
| <b>NET ASSETS</b>                    | <b>20,989,415</b> | <b>21,727,496</b> |
| <b>EQUITY</b>                        |                   |                   |
| Endowment funds                      | 17,945,234        | 17,918,818        |
| Asset revaluation reserve            | 863,133           | 840,813           |
| Financial asset valuation reserve    | 374,006           | 1,112,633         |
| Accumulated surplus                  | 1,807,042         | 1,855,233         |
| <b>TOTAL EQUITY</b>                  | <b>20,989,415</b> | <b>21,727,496</b> |

## Statement Of Changes In Equity

For The Year Ended 30 June, 2012

|  | Endowment<br>Funds | Asset<br>Revaluation<br>Reserve | Financial<br>Asset<br>Valuation<br>Reserve | Accumulated<br>Surplus | Total             |
|--|--------------------|---------------------------------|--|------------------------|-------------------|
|  | \$                 | \$                              | \$   | \$                     | \$                |
| <b>Balance at 30 June 2010</b>               | <b>17,842,470</b>  | <b>812,313</b>                  | <b>841,354</b>                             | <b>1,281,975</b>       | <b>20,778,112</b> |
| Operating Surplus                            | -                  | -                               | -  | 649,605                | 649,605           |
| Increment in endowment investment properties | 75,000             | -                               | -  | (75,000)               | -                 |
| Investment income                            | 1,348              | -                               | -  | (1,348)                | -                 |
| Change in market value of managed funds      | -                  | -                               | 271,279                                    | -                      | 271,279           |
| Loss on sale of investment properties        | -                  | -                               | -  | -                      | -                 |
| Gain on revaluation of service properties    | -                  | 28,500                          | -  | -                      | 28,500            |
| Transfer impairment of general investments   | -                  | -                               | -  | -                      | -                 |
| <b>Balance at 30 June 2011</b>               | <b>17,918,818</b>  | <b>840,813</b>                  | <b>1,112,633</b>                           | <b>1,855,232</b>       | <b>21,727,496</b> |
| Operating Surplus                            | -                  | -                               | -  | (21,775)               | (21,775)          |
| Increment in endowment investment properties | 25,000             | -                               | -  | (25,000)               | -                 |
| Investment income                            | 1,416              | -                               | -  | (1,416)                | -                 |
| Change in market value of managed funds      | -                  | -                               | (738,627)                                  | -                      | (738,627)         |
| Gain on revaluation of service properties    | -                  | 22,320                          | -  | -                      | 22,320            |
| <b>Balance at 30 June 2012</b>               | <b>17,945,234</b>  | <b>863,133</b>                  | <b>374,006</b>                             | <b>1,807,042</b>       | <b>20,989,414</b> |

## Statement Of Cash Flows

For The Year Ended 30 June, 2012

|   | 2012<br>\$         | 2011<br>\$       |
|---|--------------------|------------------|
| <b>CASH FLOWS FROM OPERATING ACTIVITIES</b>                 |                    |                  |
| Grants received   | 9,129,883          | 8,614,933        |
| Investment and rental income                                | 130,919            | 126,325          |
| Fundraising income  | 546,811            | 292,748          |
| Interest and dividends received                             | 1,516,088          | 1,148,416        |
| Fees for service  | 2,727,275          | 2,172,232        |
| Other receipts  | 309,966            | 371,348          |
| Payments to suppliers and employees                         | (14,235,739)       | (12,188,163)     |
| <b>Net Cash Provided by/(Used in) Operating Activities</b>  | <b>125,203</b>     | <b>537,839</b>   |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES</b>                 |                    |                  |
| Payments for property, plant and equipment                  | (3,567,572)        | (100,394)        |
| Proceeds from disposal of plant and equipment               | 94,773             | 20,000           |
| Investment in term deposits                                 | 2,098,873          | 801,554          |
| Investment in managed funds                                 | (750,000)          | (731,040)        |
| <b>Net Cash Provided by/ (Used in) Investing Activities</b> | <b>(2,123,926)</b> | <b>(9,880)</b>   |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES</b>                 |                    |                  |
| Proceeds from borrowings                                    | 1,200,000          | -                |
| Repayments of borrowings                                    | (452,557)          | -                |
| <b>Net Cash Provided by/ (Used in) Financing Activities</b> | <b>747,443</b>     | <b>-</b>         |
| Net increase (decrease) in cash and cash equivalents held   | (1,251,280)        | 527,959          |
| Cash and cash equivalents at the beginning of the year      | 3,047,582          | 2,519,623        |
| <b>Cash and Cash Equivalents at the End of the Year</b>     | <b>1,796,302</b>   | <b>3,047,582</b> |



# Audit Report



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Registered Audit Company 291969

Children Australia Inc.

## Independent Audit Report to the Members of Children Australia Inc.

### Report on the Financial Report

We have audited the accompanying financial report of Children Australia Inc., which comprises the statement of financial position as at 30 June 2012, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by members of the Board.

### Board's Responsibility for the Financial Report

The board members of the association are responsible for the preparation of the financial report in accordance with Australian Accounting Standards (including Australian Accounting Interpretations) and the *Associations Incorporation Act 1981*, and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional ethical pronouncements.

### Opinion

In our opinion the financial report gives a true and fair view of the financial position of Children Australia Inc. as at 30 June 2012, and of its performance for the year ended in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the *Associations Incorporations Act 1981*.

  
Hayes Knight Audit Pty Ltd  
Melbourne

  
Geoff S. Parker  
Director

Dated this 19 day of October 2012

 Independent member of  
the Hayes Knight Group  
and Morison International

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*In all client stories, client names, images and some details have been changed for protection and privacy reasons.*