

annual report 2016/17



about ozchild

OzChild is a not-for-profit child and family welfare organisation and has been operating for over 167 years.

Our Vision

All children and young people are safe, respected, nurtured and reach their full potential.

Our Purpose

OzChild supports vulnerable children and young people by providing healing, preventing abuse and neglect and strengthening families.

Goal 1: Strengthen our Impact

By 2020 we will measure the success of our programs and impact through a strong evidence based methodology and reporting our client outcomes.

Goal 2: Grow our Reach

By 2020, we will have increased our service footprint by 50 percent through extending our services, increasing our supporters and raising our profile.

Goal 3: Integrate our Business Services

By 2020 OzChild will have improved its financial sustainability to purposefully invest in the lives of children and young people.

Goal 4: Develop and Nurture our People

By 2020 we will have increased our Indigenous collaborations and our people will reflect the diversity of our children and young people.

What an outstanding 12 months it has been at OzChild. We have already reached major milestones in our strategic plan, New Frontiers 2020.

We are striving to strengthen our impact and grow our reach, so all children and young people will be safe, respected, nurtured and reach their full potential. New Frontiers 2020 is a bold plan with upfront investment by the organisation in evidence based programs that have been proven overseas to make a difference in outcomes for children and families experiencing vulnerability.

Our initial investment has been returned confidently as we extended our evidence based services, becoming the largest provider of Functional Family Therapy – Child Welfare (FFT-CW) and Multisystemic Therapy - Child Abuse and Neglect (MST-CAN) in New South Wales. We rose to the challenges of setting up the offices, finding the right staff and commencing program delivery in a very short space of time after winning new tenders from the NSW Department of Family and Community Services.

This is our first entry into NSW and the first time evidence based programs have been available to vulnerable children and families in this state. The Board is delighted that this bold step of bringing these programs to Australia, in advance of securing funding, is already demonstrating positive changes for families and children.

The development of our Innovate Reconciliation Action Plan (RAP) has been another wonderful achievement. The RAP will actively guide us on the journey of strengthening our cultural competence so we can respond with culturally appropriate practices and solutions. With the sad fact that the number of Aboriginal and Torres Strait Islander children and young people in out of home care is ever increasing, it is important we integrate culturally safe practices into our program development and service delivery.

The Board joins me in thanking our generous donors and corporate supporters. This year, I would particularly like to recognise Boutique Homes and their suppliers for their fabulous support of our Let's Stay Together program. This program seeks to accommodate a group of siblings together in the one home. So often large sibling groups are placed with more than

president's report



one foster family, creating fresh trauma for the children. Our new Boutique Homes property has been purpose-built to house a large family. It will bring great stability and joy to the children.

I would publicly like to extend my personal thanks to my fellow Directors. Their commitment to OzChild and the families we serve adds depth, skills and passionate commitment to ensure the organisation has the right tools and resources to enable better outcomes for the children, young people and families in our care.

Our carers also need to be singled out for thanks. Their dedication and commitment to taking care of vulnerable children is a gift that inspires the members of the Board, the staff and community members too. It is a very special person who opens their home and heart to this work. Thank you. Making a difference in the life of a child is an awesome donation to our future.

Finally, I want to offer a very special thank you to our Chief Executive Officer Lisa Griffiths, the Executive Leadership Team, staff and volunteers for all that they contribute. Without their tireless commitment, we would not have achieved the amazing outcomes that we have seen in the past 12 months.

OzChild now provides child and family services in Victoria, the ACT and NSW. Yet as we look to the future, we know there is still much to be done. With your help, we will continue to rise to the challenge simply because we believe that all children, young people and families should be given the chance to shine.

Helen Maxwell-Wright
President
OzChild Board of Directors

chief executive officer's report

As I reflect on the achievements of OzChild over the last 12 months I could not be prouder and amazed at the remarkable efforts of the organisation in our commitment to our strategic goals.

OzChild has a very proud history of over 167 years of serving children and families who experience vulnerability. In the past 12 months, we have surpassed what we set out to achieve.

When I look at our goal to strengthen our impact, this is evidenced through the outcomes our children and families achieve. You'll read in this report some highlights of these, which show an exceptional commitment by staff to exceed what they set out to do for the individual goals for our children and families and also on any standardised assessment measures that we have used. The results in our foster care, kinship care and family services programs show significant improvement for all children and young people who have received our services.

OzChild though, has set out to take this a step further and to ensure everything we do has evidence underpinning it and children and families experiencing vulnerability access the services they need, not necessarily just what is available from us and convenient for us to give to them. This means we really have to challenge our thinking and we have done this by ensuring we have introduced evidence based programs that have strong rigour and scientific research behind them to demonstrate their effectiveness.

I'm very proud of the commitment of the Board to invest in these programs and to be the first organisation in Australia to have introduced Functional Family Therapy – Child Welfare (FFT-CW) to its service offering. This year we have become the first accredited provider of SafeCare that serves families experiencing vulnerability with children aged from birth to five-years-old. We are also one of the first two organisations in Australia to introduce Treatment Foster Care Oregon (TFCO). This successful international foster care program has never been run before in Australia. It has been very challenging and complex to adapt the TFCO program in the Australian context,



but we've persevered, overcoming many barriers. The commitment by our staff and the quality of their professionalism has been exceptional, and the children are making amazing progress already. I look forward to reporting on further successes in next year's Annual Report.

Another big strategic goal for OzChild is growing our reach; and that is not just extending our footprint but our reach through others. So we are very proud of a list of very successful partnerships we have achieved in the last 12 months.

One of the most important has been our incredible partnership with Victorian Aboriginal Child Care Agency (VACCA). Our work together has gone from strength to strength following us seconding a VACCA staff member into our FFT-CW team. Together OzChild and VACCA have strengthened our approach which has helped OzChild on its journey to cultural competence and this saw us launch our Innovate Reconciliation Action Plan earlier this year.

Our continued work with our partners in the ACT Together Consortium in the ACT has again hit milestones for further improvement on how we work as five agencies to transform a service delivery system never before provided in Australia.

Our biggest achievement in this Annual Report is in growing our reach. It has been such a privilege to be one of the agencies chosen to deliver FFT-CW and Multisystemic Therapy - Child Abuse and Neglect (MST-CAN) in New South Wales (NSW).

Sadly NSW has some of the largest statistics of children and families experiencing vulnerability on a whole range of metrics, not least of all, that over half of all the children who live in out of home care in Australia are actually in NSW with one third of these children being Aboriginal. OzChild is strongly committed to improving the safety, wellbeing and permanency outcomes for all children and young people in our services, and it's with this commitment that we move boldly into NSW to deliver our new FFT-CW programs in three sites along with MST-CAN. We are looking forward to seeing how our teams in NSW travel with the implementation of these programs in this coming year.

On a final note, none of this of course could come together without an exceptional group of people. We have enriched our capability across the business with the introduction of new roles, such as our National Clinical Advisor, a new team that make up our Implementation Support Centre Australia (ISCA) and our Transformation Office team.

I also want to thank our Board of Directors for their leadership and belief in everything we do to ensure that OzChild meets its core purpose of supporting vulnerable children and young people by providing healing, preventing abuse and neglect, and strengthening families.

Yours in making a difference

Lisa J. Griffiths
Chief Executive Officer



Image: It was a delight for OzChild foster Carer Kris Foord to show The Hon Jenny Mikakos MP Victorian Minister for Families and Children, and Youth Affairs and myself through our 'Let's Stay Together' House.

board of directors

Our board of voluntary directors are dedicated to the best possible outcomes for children and act in an honorary capacity.



Helen Maxwell-Wright | President

Helen Maxwell-Wright has worked in the non-profit, health and commercial sectors. Between 1993 and 2007, Helen was on the board of the International Diabetes Institute and was the Managing Director from 2002-2007. Helen is on the Panel of Chairs of the Monitoring Committee of Medicines Australia, and consultant to the Australia and New Zealand College of Anaesthetists and the College of Intensive Care Medicine.



David Impey | Vice President

David joined the board in 2011 and is currently the Chief Executive Officer, Community Enterprise Foundation with Bendigo Bank. David has significant director experience in the not for profit and commercial sector having worked as the National General Manager for Multiple Sclerosis Australia between 2005 and 2007 and as Director of PowerKat Marketing.



Dr. Angela Williams | Vice President

Angela joined the board in 2013. With a background in forensic medicine, Angela has helped many women, children and families in crisis. Currently working as a Doctor with the Victorian Institute of Forensic Medicine, Angela is also a foster carer and interested in tangible programs that concentrate on the emotional and practical wellbeing of children.



Michael Wootten

Michael joined the board in 2014. He is an experienced executive and director who has worked in emergency services and public authorities for over 20 years with deep experience in finance and leadership. Michael became the Director of Finance and Administration at the Country Fire Authority (CFA) in 2001, and continued to work with the CFA in finance and leadership roles becoming Executive Director of Business Services then Chief Executive Officer. He is currently the Chief Financial Officer of City West Water.



Stephen Fontana

Stephen joined the board in 2014. His career with Victoria Police began in 1975 and in his current role as Assistant Commissioner Crime Command he manages the Organised Crime, State Anti-Gangs, Finance & Cyber Crime, Serious Crime, Specialist Support and Operations Support portfolios across the state. Stephen won the Australian Police Medal in the 2002 Australia Day Honours.



Michael Hayja

Michael joined the board in 2015 and is the Partnership Executive with Perpetual in Melbourne. He has a key role in helping the not for profit sector benefit from Perpetual's clients' philanthropic aspirations. Michael has worked in the financial services industry for over 20 years and is passionate about the wellbeing and future aspirations of children.



Catherine Dunlop

Catherine joined the board in 2015 and is one of Australia's most respected lawyers in the field of Workplace Health and Safety, and in Inquiries and Coronial Inquests. She is Partner at Maddocks where she acts for public and private sector clients, is the Deputy Chair of the Emergency Services Foundation and has been on the Best Lawyers in Australia List since 2013.



Professor Kerry Arabena

Kerry joined the board in 2016 and is the Chair of Indigenous Health and Director of the Indigenous Health Equity Unit at the University of Melbourne. A descendant of the Meriam people of the Torres Strait, Kerry dedicates her work to improving health and social outcomes for Indigenous children and families.



growing our reach

As an outcome of our strategic plan to grow the organisation's reach over the last 12 months, OzChild has successfully expanded our delivery of evidence based services into New South Wales (NSW) and has continued to contribute to transformation of service delivery in ACT.

In 2017 the NSW Government committed to significant investment in programs that have been proven, through rigorous research, to achieve sustainable positive outcomes that reduce the likelihood of children entering out of home care. With a focus on family restoration and preservation, the NSW Government identified the evidence based models Function Family Therapy – Child Welfare (FFT-CW) and Multi-Systemic Therapy – Child Abuse and Neglect (MST-CAN) for implementation. One of these, FFT-CW, being the same program implemented in Victoria by OzChild in 2016.

Following a highly competitive tender process, OzChild was provided the opportunity to implement six teams to deliver FFT-CW along with an MST-CAN team. Providing valuable services to the children and families in the NSW areas of Campbelltown, Blacktown and Edgeworth, these teams have given OzChild the chance to grow our reach, as well as build upon our capability established in our Victorian teams to implement programs that work.

Our expansion of service delivery in to a new state required OzChild to really test our business systems and processes. Delivered by our dedicated support staff located at our South Melbourne office, and under the leadership of the Executive Leadership Team, the appointment of almost 60 additional team members, establishment of three new office spaces and the roll-out of wireless infrastructure to support a mobile workforce truly positioned OzChild to give the vulnerable children and families of NSW the best chance of success.

Under the direction of a newly appointed Executive Director of Services NSW & ACT, the first FFT-CW and MST CAN teams commenced operation in 2017 and we are excited to watch the future benefits to children and families from these evidence based services over the coming years.

A critical element to the successful implementation of evidence based models, and importantly ensuring that the rigorous research outcomes are replicated, is the role of the intermediary. The investment into family restoration and preservation models in NSW has been undertaken on a scale not previously experienced in Australia and the NSW Government has taken the initiative to provide both local and international intermediary services to support 24 FFT-CW and MST-CAN teams.

OzChild was appointed to the role of local intermediary and is working alongside our collaborator, The New York Foundling, as the international intermediary. Delivering evidence based services in Victoria, across three models, since 2016, the role of local intermediary enables OzChild to support other providers, through sharing our experience, utilising a facilitated evidence informed methodology.

OzChild is privileged to be working with the NSW Government, in addition to our efforts (continued over)

treasurer's report

The 2017 financial year has seen OzChild make significant investments to implement innovative services in the child and family welfare system, bringing new programs to the sector coupled with providing for ongoing growth into the future.

The 2017 result was highlighted by an operating deficit of \$470,435 (2016: surplus of \$94,182) with a comprehensive deficit of \$150,100 (2016: surplus of \$1,418,735). The operating deficit was primarily caused by an accounting review, and subsequent re-alignment relating to revenue recognition. The re-alignment had a negative impact on the 2017 and 2016 financial year operating results of \$751,944 and \$66,255 respectively. Due to the \$66,255 impact, the 2016 financial year figures have been restated.

In financial year 2017, OzChild chose to invest in three evidence based models. OzChild self-funded the operations of Functioning Family Therapy – Child Welfare (High Risk) and SafeCare, whilst Treatment Foster Care Oregon operations were funded by the Victorian Department of Health and Human Services (DHHS). The investment into the three models is represented on the statement of profit or loss as development income and expenses, generating a non-operating deficit of \$928,222. OzChild continued to maintain its strong asset base with net assets of \$24.74M (2016: \$24.89M).

On behalf of the Finance, Risk and Audit Committee, I would like to extend my thanks to Chief Executive Officer Lisa J. Griffiths, and



the finance team led very capably by Chief Operating Officer Mark Powell, for their support and assistance throughout the 2017 financial year.

As Treasurer, I am confident the investments into evidence based services, combined with an ongoing commitment to maintaining high quality service delivery, will provide a strong foundation for OzChild's future financial sustainability.

Michael Wooten | Treasurer

(continued)

with the Victorian and ACT Governments, to bring greater exposure for children and families to services that have been proven by research to work and ultimately keeping more children and families safely together.

Building upon our establishment in 2016 in to the ACT, OzChild along with our ACT Together consortium partner agencies of Barnardos, Premier Youthworks, Relationships Australia and the Australian Childhood Foundation, continues to work towards making significant impacts to the lives of the children, young people and families of the ACT.

OzChild is excited and looking forward to the next stage of its development in NSW, the ACT, Victoria and beyond and the opportunities it may bring.

comprehensive income

Statement of profit or loss and other comprehensive income for the year ending 30 June 2017.

This statement also shows Other Comprehensive Income which includes unrealised gains and losses on market based investments and service providers.

	2017 (\$)	restated 2016 (\$)
operating revenue		
Government grants and subsidies	17,483,648	14,352,840
Donations and fundraising activities	166,877	353,799
Investment income	1,212,076	1,168,229
Fees for service	2,490,534	2,131,484
Other income	287,703	184,732
total operating revenue	21,640,838	18,191,084
operating expenses		
Operational costs	19,187,883	15,516,016
Fundraising costs	162,830	135,052
Administration costs	2,187,124	1,910,653
Finance costs	8,853	12,728
Information technology costs	538,334	521,570
Property costs	26,249	883
total operating expenses	22,111,273	18,096,902
operating surplus (deficit) for the year	(470,435)	(94,182)
endowment funds revenue		
Investment income	1,807	1,721
Increment in endowment funds	40,000	-
Expenses related to sale of endowment properties	-	(2,150)
Fair value profit/(loss) on endowment investment properties	155,000	125,000
endowment surplus	196,807	124,571
operating & endowment surplus (deficit) for the year	(273,628)	218,753
other non-operating		
Development Income	243,898	-
Development Expenses	(1,172,120)	-
non-operating deficit for the year	(928,222)	-
net surplus (deficit) for the year	(1,201,850)	218,753
other comprehensive income		
Fair value movements on available-for-sale financial assets	867,950	(263,018)
Gain on revaluation of service properties	183,800	1,463,000
other comprehensive surplus	1,051,750	1,199,982
total comprehensive surplus (deficit) for the year	(150,100)	1,418,735

financial position

Statement of financial position as at 30 June 2017

This report includes a summarised version of the audited financial statements. A full version of the financial statements is available on our website at www.ozchild.org.au

	2017 (\$)	2016 (\$)
current assets		
Cash and cash equivalents	3,148,725	2,379,059
Receivables	915,187	787,456
Financial assets	2,642,901	1,622,901
Other assets	241,429	161,556
Non current assets held for sale	–	–
total current assets	6,948,242	4,950,972
non-current assets		
Financial assets	18,516,917	18,052,064
Property, plant and equipment	4,758,876	4,128,624
Endowment property	975,000	820,000
total non-current assets	24,250,793	23,000,688
total assets	31,199,035	27,951,660
current liabilities		
Provisions	1,320,383	1,167,987
Other	3,099,643	532,169
Payables	1,765,000	1,131,073
total current liabilities	6,185,026	2,831,229
non-current liabilities		
Provisions	276,720	233,044
total non current liabilities	276,720	233,044
total liabilities	6,461,746	3,064,273
net assets	24,737,289	24,887,388
equity		
Endowment funds	17,971,400	17,744,593
Asset revaluation reserve	2,729,433	2,545,633
Financial asset valuation reserve	3,426,987	2,559,037
Accumulated surplus/(deficit)	609,469	2,008,125
total equity	24,737,289	24,887,388

measuring our outcomes

Each year OzChild conducts a comprehensive service evaluation to track outcomes and inform continuous improvement initiatives. This project is part of OzChild's commitment to strengthen our impact and nurture an evidence based and active learning system within the organisation. This year, OzChild measured outcomes across all major services, engaging children, young people, carers and families more than ever before.

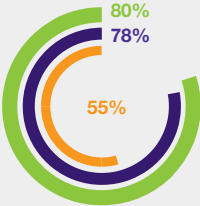
FOSTER CARE & KINSHIP CARE – VICTORIA



of surveyed children in Foster Care and Kinship Care indicated they felt safe where they live¹

The majority of children are unlikely to have clinically significant emotional or behavioural problems²

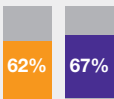
- Foster care
- Kinship care
- Australian population



Children's attendance to annual health check-ups⁴



- Foster care
- Kinship care



- Foster Care
- Kinship Care

Children participate in creative and physical activities³

On average, children get to school in 20 minutes³
100% of children get to school in under one hour³



100%

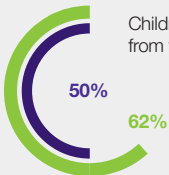
of school aged children and young people are enrolled in school or TAFE³



91%

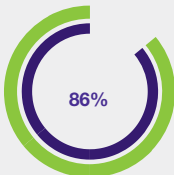
of children are in their age appropriate year level³

CONNECTION TO CULTURE AND FAMILY FOR ABORIGINAL CHILDREN IN OUT OF HOME CARE - VICTORIA



Children live with at least one sibling from their family of origin

- Children in OOHC
- Aboriginal children in OOHC



Children have regular contact with their family of origin

- Children in foster care
- Aboriginal children in foster care

Aboriginal children are connected to culture & community

Aboriginal children know about their family story



91%

Feel at least 'a little connected'

18%

Feel 'quite connected'



37%

Know 'quite a lot' or "everything they need"

100%

Know at least 'a little'

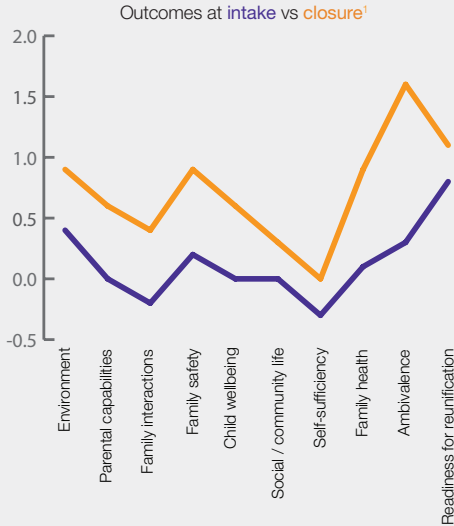
1. OzChild Listening to Children Interview - September 2017
2. Strengths and Difficulties Questionnaire 2017

3. 2016 OzChild Education Report
4. OzChild health tracking records 2017

FAMILY SERVICES

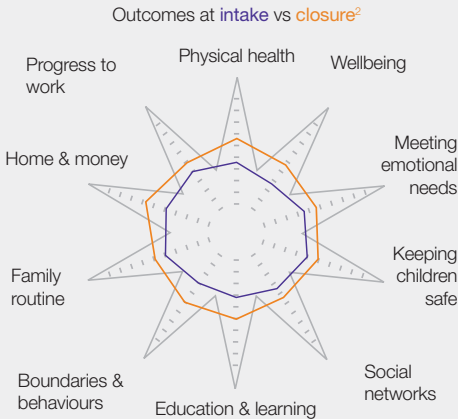
Preventative services operating in Victoria

FAMILIES FIRST



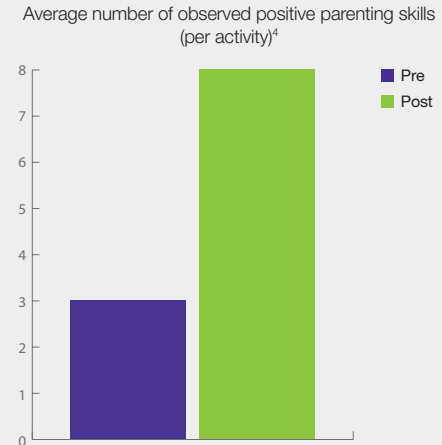
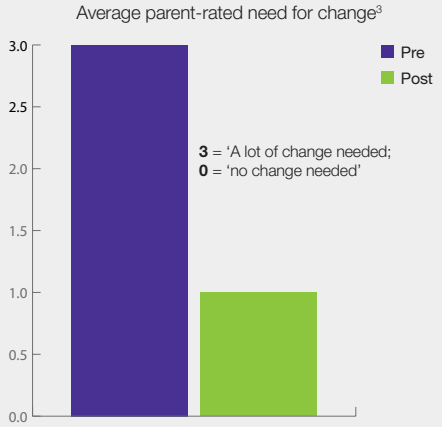
86% of families improved overall

INTENSIVE THERAPEUTIC PROGRAM

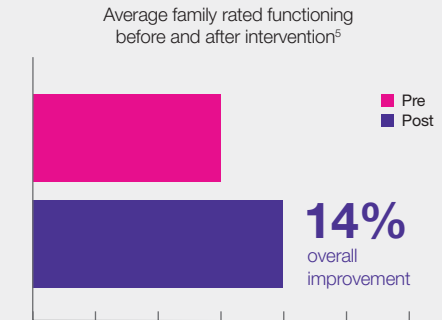


92% of families improved overall

SAFECARE ®



FAMILY FUNCTIONAL THERAPY - CHILD WELFARE



1. North Carolina Family Assessment Scale
2. Families Star Plus
3. Daily Activities Checklist

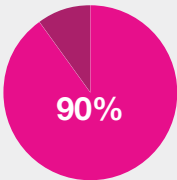
4. Planned Activities Training assessment (Infant)
5. Family Self-Report outcome tool

FAMILY LAW SERVICES

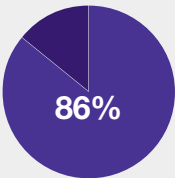
The FLS operate in the Western Division and provide counselling, dispute resolution, and a child contact service for families going through separations.

Program: % of clients who exhibited improvement as a result of services¹:

Family Relationship Centre Parents



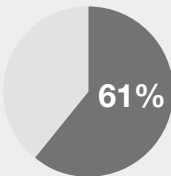
Regional Family Dispute Resolution Centre



Post-Separation Cooperative Parenting



Children's Connect Centre



KOORI EARLY YEARS PLAYGROUP

The playgroup is part of the Indigenous Advancement Strategy which operates in the Western Division and supports Indigenous culture and children by providing educational services and facilitating social and community connections.



86% of children exhibited a greater number of play skills²

71% of children exhibited a greater number of social, oral, and book skills²



100%

of parents said they learned more about how to support their child's school readiness³



100%

of parents said the program was helpful in connecting them to Aboriginal culture³

DISABILITY RESPITE SERVICES

VALERIE MAY HOUSE

Client feedback⁴: 'The service was helpful for you and your family'

Average rating =



0
Not at all

10
Very much

1. Standard Client Outcomes Reporting (SCORE)
2. Reading Discovery Checklist

3. Koori Playgroup Feedback Survey
4. Listening to children interview 2017

SERVICE USER FEEDBACK

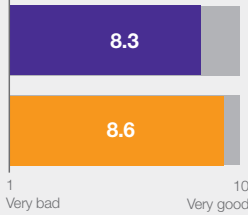
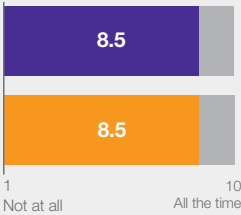
CHILDREN & YOUNG PEOPLE IN OUT OF HOME CARE (OOHC)

■ Foster care
 ■ Kinship care

Children feel understood by their case worker¹

Children's placement satisfaction¹:

Average rating =

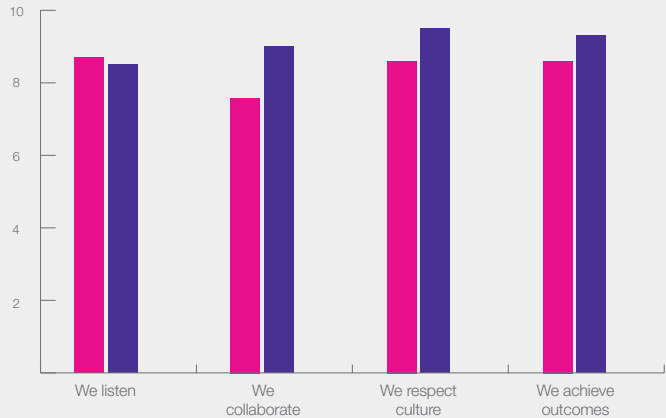


One third of children and young people in OzChild's OOHc placements want more opportunities to give feedback¹

PARENTS & KINSHIP CARERS

Average endorsements² on a scale from 0 - 10

■ Kinship carers
■ Parents receiving Family Services



FOSTER CARERS

Foster Carers rated OzChild above average across all satisfaction domains except for Expectations which was equivalent³



1. Listening to children Interview 2017
 2. Parents & Carers Survey May 2017

3. National Carer Life Survey March 2017

strengthening our impact

Together Non-Government Organisations (NGO) and private companies can often accomplish more than they could alone. These partnerships can be crucial, often enabling NGOs to provide services to the community that would otherwise not happen.

Eighteen months ago when OzChild created its Let's Stay Together program with one of Victoria's leading builders, Boutique Homes, we couldn't have imagined the success the partnership would accomplish.

With over 9,500 children in Victoria living in out of home care, many of them are siblings. OzChild has a long history of seeking innovative ways to keep siblings together. More often than not, siblings in care throughout Australia are separated making it difficult at times for them to stay connected with their family in what can be very difficult times.

Boutique Homes and their parent company ABN Group understood the importance and benefits of keeping siblings together, and the difficulties organisations like OzChild face when foster carers have the love and ability to keep siblings together but just don't have the space.

The partnership saw Boutique Homes donate the house, with many of their suppliers and tradespeople supporting the project with goods and services or their time to enable the house to be built.

The staff of Boutique Homes really embraced the project, regularly holding fundraising activities as well as volunteering their professional skills and expertise in choosing colour schemes, fittings and fixtures.

Completed in September, the purpose-built five-bedroom house in Cranbourne North is now home to OzChild foster carers Kris and Rick Foord, their daughter and four foster children including three siblings.

Boutique Homes was recognised for their generosity when they were presented the 2017 President's Award for Corporate Sponsor of the Year at OzChild's Gala in July.

Corporate support from private companies, like Boutique Homes, allows OzChild to do amazing things for the children, young people and families in our care – from sponsoring programs like Chance to Shine to donating much-needed everyday items to the children, families and carers we work with.

And all with the one goal in mind – enabling OzChild to strengthen our impact to give our children and young people a chance to shine.





thank you

The work we do would not be possible without the support of so many individuals, organisations and corporations who have made financial contributions, helped with fundraising or donated products, knowledge or time this financial year.

our patron

Her Excellency the Honourable Linda Dessau
AC

ambassadors

- Greg Bate
- Steve Cadden
- Jason McClintock
- Frank Cetrola
- Dr Gillian Sparkes

government

- Advancing Country Towns
- Australian Department of Social Services
- Cardinia Shire Council
- City of Casey
- Department of Education & Training
- Department of Health & Human Services
- Mornington Peninsula Shire
- Department of Family & Community Services
- Department of Social Services

our partners

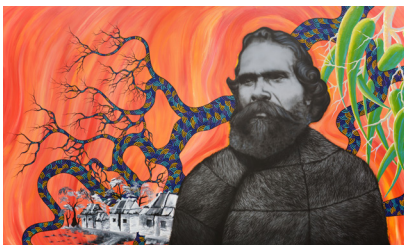
- ACT Together Consortium
- Alannah & Madelaine Foundation
- Anglicare Victoria
- Australian Childhood Foundation
- Barnardos
- Centre for Excellence in Child and Family Welfare
- Communities for Children
- Communities that Care
- CREATE Foundation
- Foodbank Victoria
- Foster Care Association Victoria
- Frankston City Council, Family Youth Services
- Functional Family Therapy LLC
- Good Shepherd Youth & Family Services

- Kids Under Cover
- Kinship Carers Victoria
- Lighthouse Foundation
- Permanent Care and Adoptive Families
- Premier Youthworks
- Relationships Australia
- National SafeCare Training and Research Center
- South West Koori Network - Gunditjmara and Framlingham (Kirrae Health Services) in Warrnambool, Dhauwurd Wurrung Elderly and Community Health Services Inc in Portland, and Windamara in Heywood and Hamilton
- The Mirabel Foundation
- The New York Foundling
- The Pyjama Foundation
- Treatment Foster Care Consultants
- Victorian Aboriginal Child Care Agency

contributors

- Abe's Bagel Bakery
- ABN Group (Boutique Homes)
- Adventure Wings
- AIR-MET Scientific
- A Little Something Wine Company
- Amazeology
- Angie Marinovic
- Anna Towan
- Ansett Aviation Training
- Artist Photographer
- Athenaeum Club
- Australian Pacific Touring (APT Group)
- Australian Paper
- Axalta
- B1G1 Giving
- Baud+Co
- Beaumaris North Primary School
- Behavioural Modelling Research
- Bendigo Bank – Community Sector Banking

- Bendigo Bike Centre
- Bendigo Real Estate
- Betty McDowell
- BGL Corporate Solutions
- BlackRock
- Bless this Mess
- BMW Finance
- Booran Holden
- Brian M Davis Charitable Trust
- Brotherhood of St Laurence Banksia Centre
- Carrum Downs
- BUSU Pty Ltd
- Carmen's Kitchen
- Cetrola Legal
- Charities Aid Foundation
- Chefs Hat
- Cheltenham East Primary School
- CHEP
- Cidec Pty Ltd
- Club Alamanda
- Cozee Dozee
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- David McPhillips
- Deb Martindale
- Dreamtime Art
- Drummond Golf
- Dulux Group
- Ebony Addinsall
- Eltham Central Veterinary Hospital
- Emerald Patchaholics
- Endeavour Hills Lioness
- Estate of Edward Davies
- Estate of Henry Brough Smith
- Estate of John Lambrick
- Estate of Paul Edward Dehnert
- ForChildren Fundraising Committee
- Gelato Messina
- Hall & Wilcox Lawyers
- Harvey Patterson Fund
- Hickory
- Hesta
- Highett Community Bank Branch of
Bendigo Bank
- Hipetal Melbourne
- I Love RNB (Key Club Melbourne)
- IncoLink
- Jack and Tanya Ettia
- Jasco Network Solutions
- Jessie Mcpherson Private Hospital, Monash
Maternity Ward
- Joe White Bequest
- Jonathan Brown
- Kalara Group
- Kingkids Early Learning Centre
- Kokkin & Brown
- Knots By CJ
- LEONI & VONK
- Lorraine Thomas
- Luv-a-Duck
- Mandate Male Revue
- Maria Boznovska
- Marvin Oka
- Mary Eats Cake
- Master Builder Association
- MaxCap Group
- Melbourne Museum
- Melbourne Sports Hub
- Melbourne Theatre Company
- Melbourne United
- Melbourne Victory
- Melinda Carbone



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Indigenous Arts Management by Dreamtime Art



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- Millmaine
- Mills Oakley Lawyers
- Minuteman Glen Waverley
- Monash Centre for Health Research and Implementation
- Morgans Financial Brighton
- Mornington Golf Club
- North of the Yarra Quilters Guild
- MrMelbrn
- Mt Eliza Executive Education
- NCR
- Norma Foster Perpetual Gift
- Oaks on Market – Oaks Hotels & Resorts
- Orica Property Group
- Paradigm Group
- Paul John Office National
- Peter & Lyndy White Foundation
- Piccoli Photography
- Pier 10
- Poolwerx
- Poppies for Grace
- Pakenham Golf Club Ladies Committee
- Percy Baxter Charitable Gift
- Perpetual Trustee Company Limited
- Provincial Home Loans
- PZ Cussons
- RACV
- Random House
- Ray White Noble Park
- Rosemary Hardham & Associates
- SentientCo
- Shane Delia (Maha Restaurant)
- Shannon Mackenzie
- Simone Perele
- Skindles
- Simply Giving
- SmashCare
- Smiggle
- St Kilda Football Club
- St Pauls Primary School
- STOPline
- Suncorp
- Susannah Goddard
- Sweet Mickie
- Telstra
- The 59 Club Australia
- The Langham Melbourne
- Tonic Australia
- Universal Magazines
- Western General Bodyworks Group
- VCAT Social Club
- Verve Portraits
- Victorian Opera
- Virgin Wines
- Vittoria Coffee
- Waleed Ally and Dr Susan Carland
- Wantirna Community Bank® Branch Bendigo Bank
- Warrnambool Masters Swimming Club
- Warrnambool Saturday Afternoon Supergrass Tennis Group
- White Lotus Day Spa Retreat
- William & Bessie Lennox Trust
- Windsor Manager Insurance Brokers
- Xtend Barre Bayside
- Xtend Barre Hawthorn
- Yak & Patch Quilting Group and Craft Group



“For me, it is no longer good enough a vulnerable child gets what’s available, but we strive to give what’s needed and is what the evidence says works.”

Lisa J. Griffiths
Chief Executive Officer



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