

# USEFUL CONTACTS

	ACT	NSW	VIC	QLD
Disability	<p>Disability and Community Services Commissioner            ACT Human Rights Commission            Level 2, 11 Moore Street            Canberra City, ACT 2600            POSTAL ADDRESS GPO Box 158            Canberra ACT 2601            Ph: (02) 6205 2222            TTY (02) 6205 1666            Email: <a href="mailto:human.rights@act.gov.au">human.rights@act.gov.au</a></p>	<p>Family and Community Services            Complaints Unit            Locked Bag 4028            Ashfield NSW 2131            Ph: 1800 000 164            Email:  <a href="mailto:complaints@community.nsw.gov.au">complaints@community.nsw.gov.au</a></p> <p>NOTE – NSW Disability Commissioner to commence from 1 July 2019</p>	<p>Disability Services Commissioner            Level 3, 570 Bourke Street            Melbourne, Vic 3000            Ph: 1800 677 342            TTY 1300 726 563            Fax (03) 8608 5765            Email: <a href="mailto:complaints@odsc.vic.gov.au">complaints@odsc.vic.gov.au</a></p>	<p>Anti-Discrimination Commission            Queensland            Level 20            53 Albert Street            Brisbane            Ph: 1300 130 670            Email: <a href="mailto:info@adcq.qld.gov.au">info@adcq.qld.gov.au</a></p>
Privacy	<p>Office of the Australian Information Commissioner            Phone: 1300 363 992</p>	<p>Information and Privacy Commission NSW            GPO Box 7011, Sydney NSW 2001            Phone: 1800 472 679            Email: <a href="mailto:ipcinfo@ipc.nsw.gov.au">ipcinfo@ipc.nsw.gov.au</a></p>	<p>Office of the Victorian Information Commissioner            PO Box 24274            Melbourne VIC 3001            Ph: 1300 006 842            Email: <a href="mailto:diwenquiries@ovic.vic.gov.au">diwenquiries@ovic.vic.gov.au</a></p>	<p>Office of the Information Commissioner            Queensland            PO Box 10143            Adelaide Street Brisbane            Queensland 4000            Ph: (07) 3234 7373 or 1800 642 753            Email: <a href="mailto:enquiries@oic.qld.gov.au">enquiries@oic.qld.gov.au</a></p>
Children	<p>Children and Young People Commissioner            Level 4, 12 Moore Street Canberra            City, ACT 2600            Ph: 02 6205 2222            ACTkids@act.gov.au</p>	<p>Office of the Children's Guardian            Office of the Children's Guardian            Locked Bag 5100            Strawberry Hills NSW 2012            Ph: 02 8219 3600            Email: <a href="mailto:kids@kidsguardian.nsw.gov.au">kids@kidsguardian.nsw.gov.au</a></p>	<p>Child Safety Commissioner Level 20,            570 Bourke Street Melbourne, Vic            3000 Ph: 1300 78 29 78 Fax: 8601            5877 Email:  <a href="mailto:childsafesafe@ccyp.vic.gov.au">childsafesafe@ccyp.vic.gov.au</a></p>	<p>Queensland Family and Child            Commission            PO Box 15217            Brisbane City East QLD 4002            Ph: 07 3900 6000            E-mail  <a href="mailto:info@qfcc.qld.gov.au">info@qfcc.qld.gov.au</a></p>

Ombudsmen	Ombudsman ACT Level 5, Childers Square 14 Childers Street Canberra City, ACT 2601 Ph: 1300 362 072 TTY: 133 677 Email: <a href="mailto:ombudsman@ombudsman.gov.au">ombudsman@ombudsman.gov.au</a>	Ombudsman New South Wales Level 24 580 George Street Sydney NSW 2000 Ph: 1800 451 524 or 02 9264 8050 Email: <a href="mailto:nswombo@ombo.nsw.gov.au">nswombo@ombo.nsw.gov.au</a>	Ombudsman Victoria Level 1 North Tower 459 Collins Street Melbourne, Vic 3000 Ph: 1800 806 314 TTY: 133 677 Interpreter: 131 450 Fax: 9614 0246 Email: <a href="mailto:ombudvic@ombudsman.vic.gov.au">ombudvic@ombudsman.vic.gov.au</a>	Queensland Ombudsman Level 18, 53 Albert Street, Brisbane, QLD 4000 GPO Box 3314, Brisbane, QLD 4001 Ph: 3005 7000 1800 068 908 (Toll free outside Brisbane only)
Equal Opportunity	ACT Human Rights Commission Level 2, 11 Moore Street Canberra City, ACT 2600 POSTAL ADDRESS GPO Box 158 Canberra ACT 2601 Ph: (02) 6205 2222 TTY (02) 6205 1666 Email: <a href="mailto:human.rights@act.gov.au">human.rights@act.gov.au</a>	Anti-Discrimination Board of NSW  Phone (02) 9268 5544 Toll free 1800 670 812 (for regional NSW only) Email enquiries: <a href="mailto:adbcontact@justice.nsw.gov.au">adbcontact@justice.nsw.gov.au</a> Email complaints: <a href="mailto:complaintsadb@justice.nsw.gov.au">complaintsadb@justice.nsw.gov.au</a>	Victorian Equal Opportunity and Human Rights Commissioner Level 3, 204 Lygon Street Carlton, Vic 3053 Ph: 1300 292 153 TTY: 1300 289 621 Fax: 1300 891 858 Interpreter: 1300 152 494 Email: <a href="mailto:enquiries@veohrc.vic.gov.au">enquiries@veohrc.vic.gov.au</a>	Anti-Discrimination Commission Queensland Level 20 53 Albert Street Brisbane Ph: 1300 130 670 Email: <a href="mailto:info@adcq.qld.gov.au">info@adcq.qld.gov.au</a>
Human Rights	ACT Human Rights Commission Level 2, 11 Moore Street Canberra City, ACT 2600 POSTAL ADDRESS GPO Box 158 Canberra ACT 2601 Ph: (02) 6205 2222 TTY (02) 6205 1666 Email: <a href="mailto:human.rights@act.gov.au">human.rights@act.gov.au</a>	Anti-Discrimination Board of NSW  Phone (02) 9268 5544 Toll free 1800 670 812 (for regional NSW only) Email enquiries: <a href="mailto:adbcontact@justice.nsw.gov.au">adbcontact@justice.nsw.gov.au</a> Email complaints: <a href="mailto:complaintsadb@justice.nsw.gov.au">complaintsadb@justice.nsw.gov.au</a>	Victorian Equal Opportunity and Human Rights Commissioner Level 3, 204 Lygon Street Carlton, Vic 3053 Ph: 1300 292 153 TTY: 1300 289 621 Fax: 1300 891 858 Interpreter: 1300 152 494 Email: <a href="mailto:enquiries@veohrc.vic.gov.au">enquiries@veohrc.vic.gov.au</a>	Anti-Discrimination Commission Queensland Level 20 53 Albert Street Brisbane Ph: 1300 130 670 Email: <a href="mailto:info@adcq.qld.gov.au">info@adcq.qld.gov.au</a>  The Public Guardian <a href="https://www.publicguardian.qld.gov.au/">https://www.publicguardian.qld.gov.au/</a> Ph: 1300 653 187

Social services	Department of Social Services Tuggeranong Office Park Soward Way (cnr Athllon Drive) Greenway ACT 2900 Ph: 1300 653 227 TTY: 133 677 Email: <a href="mailto:complaints@dss.gov.au">complaints@dss.gov.au</a>	Department of Family and Community Services NSW  FACS Head Office (02) 9377 6000 Locked Bag 10, Strawberry Hills NSW 2012	Department of Health and Human Services 50 Lonsdale Street Melbourne, 3000 Victoria, Australia Telephone: 1300 650 172	Department of Child Safety, Youth and Women <a href="https://www.csyw.qld.gov.au/">https://www.csyw.qld.gov.au/</a> Ph: 1800 080 464
Civil	ACT Civil and Administrative Tribunal Phone: <u>13 22 81</u>	NCAT NSW Civil & Administrative Tribunal  Ph: 1300 006 228 Website: <a href="http://www.ncat.nsw.gov.au/">http://www.ncat.nsw.gov.au/</a>	VCAT Victorian Civil and Administrative Tribunal 55 King Street, Melbourne Vic 3000 Australia GPO Box 5408 Melbourne Vic 3001 Ph: 1300 01 8228	QCAT Queensland Civil and Administrative Tribunal GPO Box 1639, Brisbane, Qld, 4001 Ph: 1300 753 228 between 8.30am and 3.00pm Monday to Friday.
Foster and kinship carers	Foster Care Association of the ACT Email: <a href="mailto:office@fcaact.org.au">office@fcaact.org.au</a> Web: <a href="http://www.fcaact.org.au">www.fcaact.org.au</a>	My Forever Family NSW PO Box 595 Dulwich Hill NSW 2203 Ph: 02 83246260 Carer support line: 1300 782 975 Monday to Friday 9am - 7pm Email: <a href="mailto:enquiries@myforeverfamily.org.au">enquiries@myforeverfamily.org.au</a>	Foster Care Association of Victoria Level 1, 398 Smith Street Collingwood Vic 3066  Phone: 03 9416 4292 Email: <a href="mailto:admin@fcav.org.au">admin@fcav.org.au</a>	Queensland Foster and Kinship Care Inc Unit 7 / 10 Depot Street BANYO QLD 4014 Phone: 07 3256 6166 Email: <a href="mailto:admin@qfkc.com.au">admin@qfkc.com.au</a>
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Care leavers	CREATE Foundation <b>Address:</b> Cnr Cooyong Street and Scouts Crossing Civic Square ACT 2601 <b>Mail:</b> PO Box 603 Civic Square ACT 2608 <b>Phone:</b> (02) 6232 2409 <b>Email:</b> <a href="mailto:act@create.org.au">act@create.org.au</a>	CREATE Foundation <b>Address:</b> 12 Union Street Parramatta NSW 2150 <b>Phone:</b> (02) 9267 0977 <b>Email:</b> <a href="mailto:nsw@create.org.au">nsw@create.org.au</a>	CREATE Foundation <b>Address:</b> 325-327 Queensberry Street North Melbourne VIC 3051 <b>Phone:</b> (03) 9918 0002 <b>Fax:</b> (03) 9918 0006 <b>Email:</b> <a href="mailto:victoria@create.org.au">victoria@create.org.au</a>	CREATE Foundation <b>Address:</b> 15 Lever Street Albion QLD 4010 <b>Phone:</b> (07) 3317 6020 <b>Fax:</b> (07) 3317 6026 <b>Email:</b> <a href="mailto:qld@create.org.au">qld@create.org.au</a>